Weddings with Quality Events

AT ADELAIDE ZOO

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Unique FUNCTIONS

Congratulations on your engagement and thank you for considering Quality Events at Adelaide Zoo for your wedding catering.

Quality Events provides quality catering and event management to the multiple venues within Adelaide Zoo. We take great care and look after all your details from initial enquiry and ideas, to menu selection and styling coordination.

Our venues are unique spaces that create the perfect environment for your special day and have additional options for animal experiences, where you can blend adventure and romance.

We are passionate about locally sourced produce and South Australian wines, and we practice sustainability through our environmental practices, this is vital to our philosophy and is incorporated throughout Adelaide Zoo. Our extensive menu selection can be tailored to suit your taste-buds or to adapt to the style of your wedding reception.

Our award winning team is experienced and have a passion for creating the perfect day for you and your guests.

Contact us to discuss your ideas, we are here to support and provide you with assistance to make your ideas come to life!

The Quality Team xx

Reception PACKAGES

We have carefully created 4 packages to include everything for the perfect wedding reception in our most popular venues. Please see pages 4 and 5 for Package inclusions and prices. We can upgrade your packages and add experiences or styling to fit your specific needs if you wish.

If these packages don't suit your plans, no worries! Feel free to customise your own wedding from our extensive list of food and beverage options. Speak with our Function Manager for details and quotes.

INCLUSIONS WITH ALL WEDDING PACKAGES

Choose any of the 4 wedding packages and receive free*:

- Security
- Consultation and planning
- Tables, chairs, cake table, gift table
- Table linen, linen napkins
- Skirting for bridal table and cake table
- Printed menus
- Cake knife
- Freshly brewed tea and coffee
- Microphone, lectern and sound system
- Menu tasting

*Conditions apply

Cocktail WEDDING PACKAGE

$130 PER PERSON
FOR 50 - 150 ADULTS ONLY

Venue Hire in Rotunda, Fig Tree or Immersion Longhouse for 6 hours

2 hours of canapé service including 3x cold canapés and 3x hot canapés (See page 10)

2 substantial canapés per person (See page 11)

Wedding cake served on platters

5 hour bronze beverage package (See page 6)

Immersion WEDDING PACKAGE

$140 PER PERSON
FOR 30 - 50 ADULTS ONLY

Immersion Longhouse Venue Hire for 6 hours

Sit down menu Option 1 (See page 7-9)

5 hour bronze beverage package (See page 6)

Chair covers and sashes

Fig Tree WEDDING PACKAGE

$160 PER PERSON
FOR 50 - 80 ADULTS ONLY

Fig Tree Venue Hire for 7 hours

Chefs selection of canapés on arrival (30 min)

Sit down menu Option 2 (See page 7-9)

5 hour bronze beverage package (See page 6)

Chair covers and sashes

Rotunda WEDDING PACKAGE

$180 PER PERSON
FOR 80 - 150 ADULTS ONLY

Rotunda Venue Hire for 7 hours

Chefs selection of canapés on arrival (30 min)

Sit down menu Option 3 (See page 7-9)

5 hour bronze beverage package (See page 6)

Chair covers and sashes

Beverage PACKAGES

Choose from our carefully selected beverages packages. All packages include soft drinks and juice

Bronze PACKAGE $50PP- 5 HOURS

Winery Road Brut Cuvee

Tomich Hill Sauvignon Blanc

Tomich Hill Shiraz

Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

Silver PACKAGE $55PP - 5 HOURS

Schild Estate Sparkling Pinot Noir Chardonnay

Barristers Block Sauvignon Blanc

Schild Estate Shiraz

Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

Gold PACKAGE $65PP - 5 HOURS

Pike and Joyce Sparkling Pinot Noir Rose

Chalk Hill Moscato

Barristers Block Sauvignon Blanc

Schild Estate Shiraz

Heineken, Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

Extra hour: Extra $6.00 per person
Spirits: Available for guests to pay for their own or TAB options available.

Sit Down MENU

Select the perfect menu for your big day. All mains are served with fresh bread, butter medallions and a green leaf salad.

ENTREE

Tuna tartare, avocado wasabi mirin puree, pickled enoki, daikon, fried wild rice salad (GF/DF)

Grilled Spencer Gulf prawn tails, aged chorizo, romesco sauce, shaved fennel citrus salad (GF/DF)

Pork belly, red cabbage, nam jim slaw, Korean chilli mayonnaise (GF/DF)

Shaved prosciutto, rosemary confit tomato, truffled mozzarella, wild rocket, sourdough croutons, balsamic glaze

Roasted duck breast, brandy fig puree, roasted walnut pear salad, honey mustard lavender dressing (GF/DF)

Pumpkin carpaccio, sage oil, pickled onion, rocket, pepitas, tahani honey dressing (VG/DF/GF)

V = vegetarian VG = vegan DF = dairy free GF = gluten free

MAIN

Panfried barramundi fillet, yellow curry, coconut jasmine rice, steamed Asian greens, fried shallots (GF/DF)

Brie stuffed roasted free range chicken breast, soft polenta, smoked tomato,roast capsicum chutney, kalamatta olives (GF)

Baked salmon, braised fennel, saffron new potatoes, white wine parsley veloute

Chermoula roasted lamb rump, chickpea hummus, honeyt roasted sesame carrot, pomegranate molasses (GF/DF)

MSA beef fillet, roasted carrot puree, thyme roasted new potatoes, charred brocolini, Shiraz jus (GF) **(Plus $5.00pp)**

Tumeric roasted cauliflower, curried spinach sauce, mint, coriander and red onion salad, fried shallots (VG/GF/DF)

DESSERT

Chocolate and fig brownie, Frangelico chocolate sauce and vanilla bean ice cream (GF)

Pavlova, cointreau drunken strawberries, double cream (GF)

Rose and cardamom panna cotta, glazed orange pistachio praline

King Island smoked cheddar, quince paste, muscatels and lavosh

Strawberries and cream in brandy snap basket, vanilla bean ice cream, berry coulis (GF)

Poached seasonal fruit, lemon sorbet (GF/DF/VG)

CHILDREN'S MENU $35PP (Under 10yrs)

All meals served with vanilla bean ice cream, soft drink and juice

Chicken nuggets with chips and salad

Fish fingers with chips and salad

Penne napolitana pasta

SUPPLIER'S MENU $35PP

Hot main meal as per function menu

Soft drinks and juice

V = vegetarian VG = vegan DF = dairy free GF = gluten free

Sit Down

PRICING & NOTES

Minimum 30 adults

OPTION 1: $70 PER PERSON

Chef selection canapes on arrival (30mins), choice of 2 mains, wedding cake served on individual plates

OPTION 2: $85 PER PERSON

Set entree, choice of 2 mains, set dessert, wedding cake served on platters to the tables

OPTION 3: $105 PER PERSON

3 course choice menu with wedding cake served on platters

ADDITIONALS

$20 per person for 30mins pre-dinner canapés- chef selection - 4 selections

$5 per person per course to add an additional menu item to be served alternatively

$10 per person per course to add an additional menu item to be served as a choice

$5 per person additional when choosing beef main course.

$20 per table (10pax) to add seasonal vegetables to share

DIETARY REQUIREMENTS

All dietary requirements will be catered for with menu items determined by our Head Chef and based around the ingredients in your menu. If dietary requirements and food allergies are of a serious nature, we recommend guests provide their own meals. A $10per diet fee may be charged based on the nature of the diet/ allergy. If the list of dietary requirements exceeds 20% of the total guest list, a $10 per diet fee will apply (eg. 21 pax out of 100 pax). Alternatively the client can select a menu to suit dietary needs.

Cocktail MENU

Create your reception with these great canapé selections. Perfect for an evening designed for maximum mingling, our team circulate and serve your guests a selection of delicious canapés

COLD CANAPES

Caramelised onion and thyme tartlets with feta (V)

Tuna tartare tacos (DF)

Confit tomato and basil bruchetta with extra virgin olive oil (V/DF)

Grilled Spencer Gulf prawns with Korean chilli mayonnaise (GF)

Prosciutto, bocconcini with balsamic molasses (GF)

Roasted beef en croute with cornishons and horseradish cream

HOT CANAPES

Mini margherita pizza (V)

Eggplant and avocado chips with guacamole (VG)

Vegetable spring rolls with sweet chilli dipping sauce (VG)

Balinese chicken satay with peanut sauce (GF)

Harrissa spiced lamb kofta with honey yoghurt sauce (GF)

Roasted pumpkin porcini arancini with tomato chutney (V)

Fried cauliflower and broccoli pakoras (VG/GF/DF)

V = vegetarian VG = vegan DF = dairy free GF = gluten free

Substantial canapes $8.50pp. per item

Roasted pork sliders with Asian slaw and Korean chilli mayo

Cheeseburger sliders with tomato chutney

Butter chicken with fragrant basmati rice (GF)

Chickpea masala with saffron rice (VG/GF)

Crumbed fish and chips with dill and lemon aioli

Platters $8.50pp. per item

South Australian cheese platter with lavosh, nuts and fruit

Antipasto selection with dips, olives, pickled vegetables and assorted breads

Seasonal fresh fruit platter

Desserts (Select 3) $12pp.

Chocolate mousse with cointreau marinated strawberries

Cardamom and rose panna cotta

Passionfruit cheese cake

Chocolate and fig brownie with walnuts (GF)

Macaron (GF)

CANAPES PRICING

Minimum 30 adults.

Serves approx. 6pc / person / hour.

OPTION ONE: $55pp

2 hour service

Select 3 cold and 3 hot canapés

OPTION TWO: $85pp

3 hour service

Select 4 cold and 4 hot canapés

Select 2 substantial menu items

SOMETHING MORE?

Choose from the selection of substantial canapés, sliders, platters and desserts for something a little more.

Unique Wedding VENUES

Our venues are set amongst the magnificent landscaped gardens and captivating animals at Adelaide Zoo.

We offer a wide range of unique venues where you can experience an unforgettable day amongst the wildlife.

Our extensive range of venues include options for animal experiences where you can blend adventure and romance.

Explore some of the unique venues we offer...

THE Sir Thomas Elder Rotunda

The Sir Thomas Elder Rotunda is one of Adelaide's most unique wedding venues. With a 360 degree view of the picturesque gardens and sounds of the animals at night. It's the perfect venue for everlasting memory of your special day!

DJ, acoustic and band entertainment are permitted in this outdoor venue, we just ask you speak with our friendly team prior to securing your supplier.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers and a wireless microphone are available if required. Clear blinds wrap around the entire venue if needed. Heaters and fans can be available if needed.

Capacity

250 Standing
150 Seated
130 Seated with space for dancing

Venue hire $700

Available to hire between 5am - 12am

THE Fig Tree Function Room

The Fig Tree Function Room is a beautiful newly renovated space boasting natural light and lush garden views. A cosy and intimate wedding reception venue located in the heart of the Adelaide Zoo. With luxury bathrooms, a fully stocked bar, a modern fun design with heating and cooling, this venue is the perfect venue for Weddings all year round!

DJ, acoustic and band entertainment are encouraged for this indoor venue, otherwise feel free to bring along your own music to play through our speakers.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers, projector with screen and a microphone are available if required.

Capacity

150 Standing cocktail
100 Seated banquet
80 Seated banquet with space for dancing

Venue hire $500 or $700 Fri -Sun

Available to hire from 5pm - 12am

Immersion Longhouse

Surrounded by the stunningly charming Asian rainforest, host your wedding next to the Sumatran tiger and orangutan exhibits.
This undercover outdoor venue is constructed out of natural materials that blend with the garden environment. Begin your reception with sunset pre-dinner drinks or stay on for the night for a cocktail party or intimate dinner. This function space is sure to make an impression when coupled with a tiger feed.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iphone music are permitted.

Capacity

120 Standing (entire venue)
80 Standing (undercover)
50 Seated (conditions apply)

Venue hire $600
Tiger feed +$400
Catering staff +$250

(food and beverage additional)

Available to hire from 7am - 9am
or from 5pm - 11pm

THE Bamboo Forest

Your guests will be talking about your wedding for years to come with pre-dinner drinks and canapés with Wang Wang and Funi. A unique opportunity to wine and dine with the only giant pandas in the Southern Hemisphere. Stay a wile longer and have dinner, or simply enjoy some photos!

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iPhone music are permitted.

Capacity

250 Standing (undercover)
80 Seated (conditions apply)
500 Standing (entire venue)

Venue hire from $2000

Includes host & panda keeper talk.

Available to hire from 5pm

Wedding CEREMONIES

There is nowhere more perfect to marry the person of your dreams than in the lush oasis of Adelaide Zoo. Choose from one of our many stunning ceremony locations situated among magnificent botanic surroundings. Guests can relax and enjoy the sights and sounds while the bridal party explores the Zoo to discover the most unique locations to capture their wedding day photos.

CEREMONY INCLUSIONS

- Entry into the Zoo for up to 100 people
- Welcome signage to greet your guests
- An Adelaide Zoo host to coordinate your ceremony
- 16 White Americana Chairs
- Clothed signing table and two Americana chairs
- Separate entrance for the bridal party
- Bridal car parking for 1 car
- Complimentary wet weather back up venue
- Access to white umbrellas if required
- Access to the Zoo for a wedding rehearsal

Wedding Ceremonies within Adelaide Zoo are managed by ZoosSA directly. For more information, prices and availability please speak with their Functions team on: functions@zoossa.com.au or 8230 1365

Wedding PHOTOGRAPHY

Even if you're not holding your ceremony at the Zoo – if you book your Reception, you still have the chance to enjoy our unique locations for your photos!

PACKAGE INCLUDES:

Cost: $350

- Allows up to 12 people plus your photographer to access the Adelaide Zoo for up to 1 hour
  (+$10 for each additional person).
- Available 4pm until 7pm any day
- Includes Adelaide Zoo tour host to guide you to the perfect photo locations.
- Animal encounters can be arranged upon request, subject to availability – prices separate to hire costs

PACKAGE CONDITIONS:

Some animals have access to their night quarters from 4.30pm and will not be on display.

The duration of the photography session must be adhered to, maximum time in the Zoo grounds is 60 minutes (1 hour).

No areas are to be excluded to the general public during opening hours and no inconvenience to any other patrons is permitted.

Photographs to be used for private consumption only and cannot be used for commercial purposes.

Must be booked in advance.

Wedding planning & STYLING

The Quality team will provide you with professional event planning and advice for your special day. Beginning from your initial enquiry to creating tailored menus, discussing your styling vision, creating the perfect floor plan, booking suppliers and on the day coordination.

You will need to supply your own styling items such as a wishing well, guest book, bonbonaires, placecards, seating chart, welcome sign, table numbers, easels, flowers and vases at your own cost. We can place your styling items and flowers on the day for simple set ups. For more elaborate set ups and floral installations you will need to hire a stylist and / or florist.

We will arrange a time for you to deliver your items to our Function Manager, this will be either one or two days prior to your big day. All items must be in labeled boxes with your name and clear instructions. Placecards need to be in individual bags, in order, with your table numbers.

If you are hiring a stylist, hire company, additional lighting or florist they can deliver styling items, furniture, install lighting and deliver flowers on the day of your event. We will liaise with your suppliers directly approximately 1 week prior to find appropriate time for delivery and installation. Please note that this may involve out of hours and weekends, so please keep this in mind when booking suppliers as out of hours fees may apply. All costs are payable by the client.

Please note that all items, décor and equipment must be removed from the venue at the conclusion of your reception, unless prearranged with your Function Manager. Quality Events take no responsibility for any lost or damaged items.

Animal Experiences

A wedding at the Adelaide Zoo would not be complete without a chance for you and your guests to meet some of our friendly and fabulous animal residents.

TIGER FEED

You'll never get closer than this to the world's ultimate predator, our Sumatran Tiger. One of our tigers will be fed, in Immersion Longhouse, giving you and your guests the perfect opportunity to see the tiger in action! If desired, the Tiger Keeper can also come out to mingle with your guests and share their stories and information about these incredible animals.

COST $1000 (staffing, food and drinks additional cost) (includes Immersion Longhouse venue hire).

GIRAFFE FEED

Start your night with pre-dinner drinks at the Giraffe enclosure and come face-to-face with the world's tallest living mammal as they wrestle a carrot from your hands! Giraffe feeding is available for up to 10 guests while the rest of your guests can watch along side the meerkats.

COST $750 or $1000 with staff to cater (food and drinks additional cost) (includes 1 hour venue hire).

WILD WALK

Take a walk on the wild side with a personal informative guided tour of the zoo with our knowledgeable volunteers. Enjoy the unique atmosphere of the zoo and bask in the sights and sounds this provides. Tours take approximately 1 hour, with 1 guide for every 10 people. $7 per person is required with final numbers confirmed 14 days prior to the event.

COST $7 per person (plus admission if applicable)

7 days a week during daylight savings hours only.
Last tour available at 7:00 pm

The next step

As weddings are normally booked at least 12months in advance, we recommend you contact our Functions Manager as soon as you can to discuss your wedding plans and check availability. Dates can book out quickly, especially between the months of October - April, so if you have a specific date in mind we suggest placing a tentative booking. We understand that these big decisions can take time, therefore a tentative booking provides you with the ability to hold a date for 14 days, at no obligation. This allows you time to then meet with our Function Manager, view our venues and discuss your wedding in detail. The venue is available to view weekdays 8.30am - 4.30pm or after hours on request. Please ensure you book a time with our team prior to visiting. Our team will then put together a quote tailored to your wishes and budget. After 14 days have passed and you wish to proceed, here are the next steps...

Booking The Venue	Request a booking form, read and sign our terms and conditions, pay your deposit
30 days prior to your wedding	Our Function Manager will contact you to start discussing details
14 days prior to your wedding	Face to face meeting with our Function Manager to finalise all details including guest numbers, menu selection, seating arrangements etc. Final invoice will be provided and is due 7 days later
1 -2 days prior to your wedding	Deliver any decorations to our Function Manager. Discuss any last minute details
Wedding day!	Today is the day and we will be here every step of the way!

Terms & Conditions

Quality Events takes pride in preparing a professional, high quality functions to suit your needs and ensure a successful event. To achieve this we have several terms and conditions in place to ensure the smooth preparation and running of your event.

Admission to Adelaide Zoo
Admission prices for day time functions (between 9.30am - 5pm) apply to all guests attending the function, discounted rates may apply. Zoo tickets must be pre purchased for the entire group. Anticipated guest numbers are to be advised at time of booking confirmation. You must confirm the final number of guests for the event no later than 14 days prior to the function. Zoo entry may be included in your ceremony package.

Tentative Bookings
All tentative bookings are held for 14 days. After 14 days the tentative booking will be automatically cancelled and re-released for sale. Quality Events will take no responsibility if confirmations or deposits are late and the space has been reallocated.

Confirmation of Booking
To confirm a tentative booking, a Quality Events Confirmation Booking Form and Terms and Conditions must be completed, signed and returned. In addition, to secure the booking a non refundable deposit is payable equivalent to 15% of the estimated value of the event is payable, or $1000 whichever is higher. Bookings are only confirmed once the booking form and deposit is received and approved. Payments can be made via cash, credit card or cheque to Quality Events or direct debit. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

Change of Date / Cancellations
Should the hirer need to change the date of their function, Quality Events will use reasonable endeavours to accommodate such a change, pending availability. Changes need to be requested in writing to the Function Sales Manager. Any moneys paid will be transferred to the new date. In the regrettable situation that the client needs to cancel their function, this must be received in writing to the Quality Events Function Manager. In the event of a cancellation, deposits paid will be forfeited. If the event is cancelled within 7 days of the event, 100% of cost are payable. In the instance of unforeseen circumstances, a force majeure event where a function is unable to be held on the originally planned date, an alternate date can be arranged. Alternatively, moneys paid can be used as a credit towards a future event, occurring within 12 months of the originally scheduled date of the cancelled function. No deposit refunds will be issued. Quality Events and ZoosSA will not be liable for any loss or damage experienced by the hirer as a result of the unavailability of the venue.

Covid 19 Clause
If the booking is cancelled by either party, at any time due to the event not being permitted in the form originally planned under any State or Federal Government law, regulation or direction in force at the time of the event relating to the COVID-19 pandemic,Quality Events will retain the deposit to use towards a new event date. If a new event date is not achievable then Quality Events will retain the deposit yet return any other payments that may have been made to the client.

Arrival Time for Guests and Organisers
Due to zoo policy and security, it is not possible to open gates early for guests before the agreed arrival time. Organisers needing to arrive early must arrange a time with the Function Manager. Please take this into consideration.

Final Numbers / Final Event Details
Final numbers are required 14 days prior to your event at which stage an invoice will be created representing the minimum cost of your event. Minimum numbers may be set for your event which will need to be adhered to, unless otherwise discussed with the Quality Events Function Manager. Refunds for a drop in guest numbers will not be provided once this invoice has been issued. All other event details including dietary requirements, floor plan, seating arrangements, menu selection, run sheet and supplier information is due 14 days prior to your event. In the event you are late in providing this information, a late fee may be charged

Menu Selection / Dietary Requirements
Menu selections and a list of dietary requirements are required 14 days prior to the event. Quality Events reserves the right to change or withdraw items from the menu and replace with a suitable alternative if required. While Quality Events make best efforts to cater for dietary requirements and food allergies, Quality Events cannot guarantee that meals provided are to exact specifications. If dietary requirements and food allergies are of a serious nature, we recommend guests provide their own meals. A $10per diet fee may be charged based on the nature of the diet/allergy. If the list of dietary requirements exceeds 20% of the total guest list, a $10 per diet fee will apply (eg. 21 pax out of 100 pax). Alternatively the client can select a menu to suit dietary needs.

Payment
Your full invoice will be issued 14 days prior to the event once final details and final numbers have been received. Full payment is required 7 days prior to the event; this will represent the minimum cost for the event. Additional charges incurred during the event must be paid in full at the conclusion of the event or 7days after an invoice is issued. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

Noise
Any function held at Adelaide Zoo must abide by the requirements of the Environmental Protection (noise) Policy, 2007 (SA) as well as those limits set out by Zoos SA. The client is not permitted to use any audio equipment or musical instrument at a volume, or behave in a manner that is likely to disturb any animals or cause offence or disruption to other guests. Each venue has varying restrictions with a maximum volume in any one area set at 90dB. Variance in restrictions are set with special regard to the animals within the direct vicinity of the function area. Speakers and acoustic music are permitted in most areas, with some exceptions. DJ's and bands are only permitted within the Rotunda and Conference Centres. Details of planned entertainment must be coordinated with and approved by Zoos SA's and Quality Events prior to confirming with the entertainment supplier. Cultural drumming is not permitted on the grounds of Adelaide Zoo.

Public Holidays
Quality Events charge a surcharge for events held on a public holiday, please request a quotation of your event. A minimum spend will apply for public holidays. Surcharge is raised based on final numbers provided before the event. The surcharge is in addition to all other charges.

Responsible Service of Alcohol
Under the liquor licensing laws, our staff is under an obligation to ensure your guests do not become intoxicated. Quality Events reserve the right to refuse service of alcohol to intoxicated persons or disorderly patrons. These patrons may be asked to leave the premises. Quality Events is not permitted to serve alcohol to minors and therefore request the right to request suitable identification where necessary. Quality Events have a duty of care to staff and patrons and will act accordingly. BYO alcohol is not permitted on Zoo grounds unless by prior arrangement with Quality Events.

Installation and Dismantling of Infrastructure, Decorations and Hire Equipment
All infrastructure, decorations and hire equipment are the responsibility of the client and are to be set up and dismantled in accordance with all health and safety codes of the Adelaide Zoo and Safe Work Australia. Any person or external supplier working with function infrastructure, decorations or other equipment may need to supply proof of Indemnity Insurance. Quality Events and Adelaide Zoo will take no responsibility for any injury sustained during these activities. It is the responsibility of the client and associates to conform to all related sections of the South Australian Occupational Health, Safety and Welfare Act, 1986. The Quality Events Function Coordinator must approve all activities, decorations, equipment and timing of installation prior to the event as some restrictions apply. Please note, there is no loan equipment available on premises to be used for hanging decorations, your own equipment is to be provided.

Decorations
Zoos SA does not allow the use of disposable decorative items or confetti such as balloons, glitter, scatters, paper confetti, party poppers, straws, plastic plates, plastic cutlery and plastic cups within the Zoo due to the potential risk to animals. Rose petals and bubbles are permitted for wedding confetti on the Central Lawns. All decorations are to be approved by Quality Events and ZoosSA. Smoke machines, fire/pyrotechnics and other special effects are not permitted within Zoo grounds. If metropolitan or country fire services respond to an alarm which has been set off by the unauthorised use of any of the aforementioned items, or by the wilful misconduct of a person relating to the function, the hirer will be liable for any associated charges

Deliveries and Storage
Quality Events must be notified off all expected deliveries and must be clearly labeled for the intended event. Vehicle access is not permitted within Adelaide Zoo during operating hours (9.30am – 5pm). Deliveries which require vehicle access onsite must only occur outside these times with prior arrangement with Quality Events. Quality Events does not have storage facilities therefore all goods must be collected at the conclusion of the event. Quality Events is not responsible for the loss or damage of any goods. Please note if supplier bump in and bump out times fall on weekends and out of office hours, this may incur a increased delivery fee. Any hire and delivery fees are payable by the client.

Responsibility and Damages
The client indemnifies Quality Events and the Zoo in respect of any injury, damage or loss suffered by it in connection with: (a) any negligence of the client or the client's invitees, agents or persons associated with the event; or (b) any willful misconduct of the client or the client's invitees, agents or persons associated with the event. The client's liability under this clause will be reduced by the extent to which any loss, claim, demand, action, suit, proceeding or expense is caused by the negligent act or omission of Quality Events or the Zoo. All costs will be covered by the hirer should alarms be set off during hire hours, inclusive of set up/pack down.

Security
It is a requirement of Zoos SA, Zoo security guards be present at any after hours events. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. Zoo Security may be required for day time events where alcohol is being served. For such functions it is a requirement that security guards are present at the cost of the hirer. Prices vary depending on location time frame and size of function. Security is required to start half hour before and half hour after the completion of the event. Unless otherwise arranged, access to anywhere other than the agreed venue is not permitted, therefore admission charges are not applicable. If the event runs past the agreed finish time, additional security charge will apply. Minimum call out is 3 hours. Security charges are $55 per guard per hour, higher rates will apply for public holidays.

Prices
Prices listed in Quality Events brochures are correct upon publication, however they are subject to change without notice to cover unforeseen variations in cost or market fluctuations. We will do our utmost to ensure that prices are consistent with information provided. Prices quoted include GST. All events require a minimum spend on food and beverages, which will be indicated within your quote and upon booking. These minimum spends will need to be adhered too unless otherwise discussed with the Quality Events Function Manager. Minimum spends are variable.

Zoo Access / Vehicle Access
Unless alternative arrangements are made,
access to the function/event will be via the Adelaide Zoo main entrance located on Plane Tree Drive, off Hackney Road. If it is an after-hours function, this gate will be opened by Zoo security at the agreed time of arrival and departure of your guests. These scheduled times can only be altered with prior arrangement with Quality Events.

Zoo Operating Hours
In hours functions are defined as functions being held during normal operating hours of The Adelaide Zoo being 9.30am to 5.00pm seven days a week.
All daytime functions must be finished by 4.45pm and guests exited the Zoo by 5.00pm due to zoo policy. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. For such functions it is a requirement that security guards are present at the cost of the hirer.

Weather Protection
Quality Events will not guarantee alternative locations to events booked in outside venues. Should the hirer be concerned about the impact of inclement weather, booking a back-up venue or possibly marquee hire is recommended.

Animal Management/Experiences
There is an Animal Management/Experiences Protocol set for each animal within Adelaide Zoo, therefore certain restrictions may be placed on functions and such restrictions may depend on the timing and location of a function. Quality Events and Zoos SA hold the right to cancel a pre-booked venue hire, function or animal experience, at times with minimal notice, should the health or wellbeing of the animal(s) be at risk. Adelaide Zoo is a unique function setting where the wellbeing of the animals is of highest priority. Restrictions on decorations, noise, etc are in place to ensure the safety and wellbeing of our animals is maintained. The Zoo is a quarantine area. No persons are permitted to bring animals into the Zoo or associated venues. Zoos SA is unfortunately unable to allow assistance/service animals on site due to federal quarantine restrictions. Temporary accommodation for assistance dogs can be provided; however, it is recommend leaving service animals at home. Zoos SA recommends guests visit with others who can assist them during their visit.

Smoking
Smoking is not permitted within the grounds of the Adelaide Zoo. For functions held during zoo operating hours, guests can obtain a pass-out from gates staff to access cigarette bins which are available near the roadside. An exemption may be provided upon request for after-hours functions, where smoking may be permitted in designated areas only. These policies need to be adhered to at all times and guests who refuse to comply may be escorted out from Adelaide Zoo grounds.

Cleaning
General cleaning is included in the cost of the function. Additional charges will occur if excess cleaning is deemed necessary. All hired equipment must be returned clean or a fee will be charged. Any loss, damage or theft to hired equipment will be subject to full replacement cost.

Zoo Access / Vehicle Access
Unless alternative arrangements are made, access to the function/ event will be via the Adelaide Zoo main entrance located on Plane Tree Drive, off Hackney Road. If it is an after-hours function, this gate will be opened by Zoo security at the agreed time of arrival and departure of your guests. These scheduled times can only be altered with prior arrangement with Quality Events.

Public Areas
The Adelaide Zoo has many common areas. Exclusive use of these areas is not guaranteed unless otherwise confirmed in writing. Booking an event does not guarantee automatic access to all areas of the zoo. Set areas will be determined within the booking and zoo animal experiences can also be organised as part of the booking.

Advertising, Signage and Sponsorship
The Hirer must obtain prior written approval for any advertising of the event/function or signage or other promotional material. Zoos SA may withhold such approval if it is deemed to conflict with the interests of or causes detriment to Zoos SA or any associated sponsor. Zoos SA reserves the right to remove signage or other promotion which is not in accordance with this clause without notice to the Hirer. No signage is to be nailed or screwed into any existing infrastructure, or cause damage to any property of Zoos SA.

Proper Conduct
The client, and their guests, must conduct themselves in a safe and orderly manner and in accordance with applicable laws and industry standards. The hirer agrees to pay the cost of any necessary repairs to property and replacement of stolen or damaged goods (at full replacement cost) caused by any guest in attendance, within 14 days of demand. We reserve the right to restrict entry to either Zoos SA property and to remove any person from the Venue where we are of the reasonable opinion their behaviour is objectionable, dangerous, improper or unlawful.

Emergency Evacuation
Any authorized representative of Zoos SA has the authority to evacuate all patrons from the Zoo grounds and catering areas should it be deemed that an emergency situation exists or the safety of patrons is at risk.

Overtime
Evening events that extend beyond the agreed finish time will be charged a fee of $5 per person per hour or part thereof based on the final number of the event. No extension beyond 12.00am. To assist with agreed finish time alcohol service will cease a 30mins before the conclusion of the event.

Fire Ban and Zoo Closure
In the instance that Adelaide Zoo must be closed due to catastrophic weather conditions, private functions may not be hosted on site. In this instance, the hirer will be refunded the full amount of their function or offered to an alternate date to hold their function with any moneys paid transferred over to the new date.

Laws and Liability
Quality Events and Zoos SA hold the right to give any direction to the Hirer or its Associates (which shall be complied with) which in reasonable opinion is necessary to protect the safety, security or reputation of Quality Events and Zoos SA, its staff and animals. If the Hirer does not comply, Quality Events hold the right to cancel an event without liability. At no time will Quality Events or its staff commit any act that is illegal or offensive, nor can any such act breach any statutes, by laws, orders, regulations or other provisions having the force of the law including but not limited to Zoos SA's and Quality Events' liquor license obligations.

Photography
Zoos SA and Quality Events has the right to use any images taken or acquired, plus reference any event within Adelaide Zoo in any manner, for promotional or sales activity. This can occur without the consent of the client or representatives. Please advise the Quality Events team if you would not permit images of your function to be used for this purpose.

Car Parking
Adelaide Zoo does not provide for any onsite parking. Parking is available along Plane Tree Drive, off Hackney Road, which is managed by The Botanic Gardens. Fees are incurred from Monday to Saturday 8.00am – 6.00pm. After 6.00pm Monday to Saturday and all day Sunday is free. It is the responsibility of all guests that they bring sufficient money (coins or credit card) to ensure that the appropriate fees are paid and that the purchased parking tickets are displayed. Quality Events and Adelaide Zoo take no responsibility for any fines incurred. Additional parking is available on War Memorial Drive, Victoria Drive and Hackney Road.

Media and VIP guests
Please advise us if VIPs or the media will be attending your function. It is policy of the Zoos SA that media is hosted by a zoo representative and this needs to be arrange prior to the day of the event.

Recovery Costs
In the event that Zoos SA or Quality Events incurs any further costs (including legal costs), expenses or disbursements in recovering any debt due by you to Zoos SA or Quality Events, then you agree to reimburse such costs, expenses and disbursements to Zoos SA or Quality Events.

Adelaide Zoo General Conditions of Entry
At Adelaide Zoo we endeavour to provide exhibits that complement the animals and vegetation in our collection. Please be aware that there are a number of water filled areas. Children must be supervised by an adult at all times, particularly in the contact areas. Please do not seat your children on or allow them to climb barriers.

Visitors enter the Zoo at their own risk and choose to do so under these conditions. No liability for loss, injury or damage will be accepted.

A visitor must enter via a public entrance and pay the entrance fee applicable.

There will be no refunds due to inclement weather, animals resting, animals sleeping or exhibits closed. If the Zoo is closed to the public because of an act of war or terrorism or the forces of nature or by any event outside of the control of the Zoo then refunds shall be at the Zoo's absolute discretion. The service charge is not refundable. If a refund is available it will only be made if the ticket holder surrenders the ticket to RZSSA within 28 days.

No tickets will be exchanged or substituted after purchase.

The Zoo is a quarantine area. A guest is not permitted to bring into the Zoo any animal, animal costumes, plastic straws, balls, balloons, bicycles, scooters, skateboards, roller blades or similar apparatus, alcohol or illegal substance. Visitors must be prepared to allow their bags to be checked on request by Zoo/security staff.

A visitor is not permitted to use any audio equipment or musical instrument at a volume likely to disturb any animal, or behave in a manner that is likely to cause offence or disruption to other guests.

A visitor is not permitted to touch or interfere with any animal or vegetation, rocks, stones, sand or similar, feed any animal other than those specified and only with the animal food sold at the Zoo, throw any object, climb on, damage or deface any structure or signage, or litter. Do not allow any objects to fall into or enter enclosures.

While visitors are welcome to take photographs or film for personal use they are not permitted to use it in a commercial capacity, without the written consent of the Adelaide Zoo.

Visitors may have their photograph taken on entry or by a roving photographer. Visitors must clearly indicate if they do not wish to be photographed.

A visitor is not permitted to enter or remain outside public hours or enter any non-public area or exhibit.

All visitors must abide with any other conditions displayed in Zoo grounds or communicated by Zoo staff. The Zoo retains the right to deny access and/or eject visitors who are being a public nuisance, acting recklessly or failing to observe directions from Zoo/security staff, or any Zoo signage. The decision to deny access and/or eject any visitor is made at the absolute discretion of Adelaide Zoo.

Adelaide Zoo has the authority to close the Zoo or any part thereof, including any animal exhibit or show, at any time for reasons of adverse weather, equipment failure, maintenance and construction, or in the interest of safety and will not be liable for any loss or expense incurred by a guest as the result of such closures.

Adelaide Zoo is a Smoke Free site. Smoking is prohibited within the confines of all Zoo buildings and outdoor areas. Please ensure you obtain a pass out from the Visitor Centre if you wish to leave the Zoo for the purpose of smoking.

Visitors are advised to wash their hands after feeding animals in the Farmyard Contact Area.

The right is reserved to remove animals from display for any reason, vary the advertised programs, seating arrangements and audience/visitor capacity.

The late arrival of any booking may result in non-admittance.

If you have already purchase your ticket and do not agree with any of these conditions, then please ask for an immediate refund and leave the Zoo entrance area prior to entering the Zoo.

Map

ADELAIDE ZOO

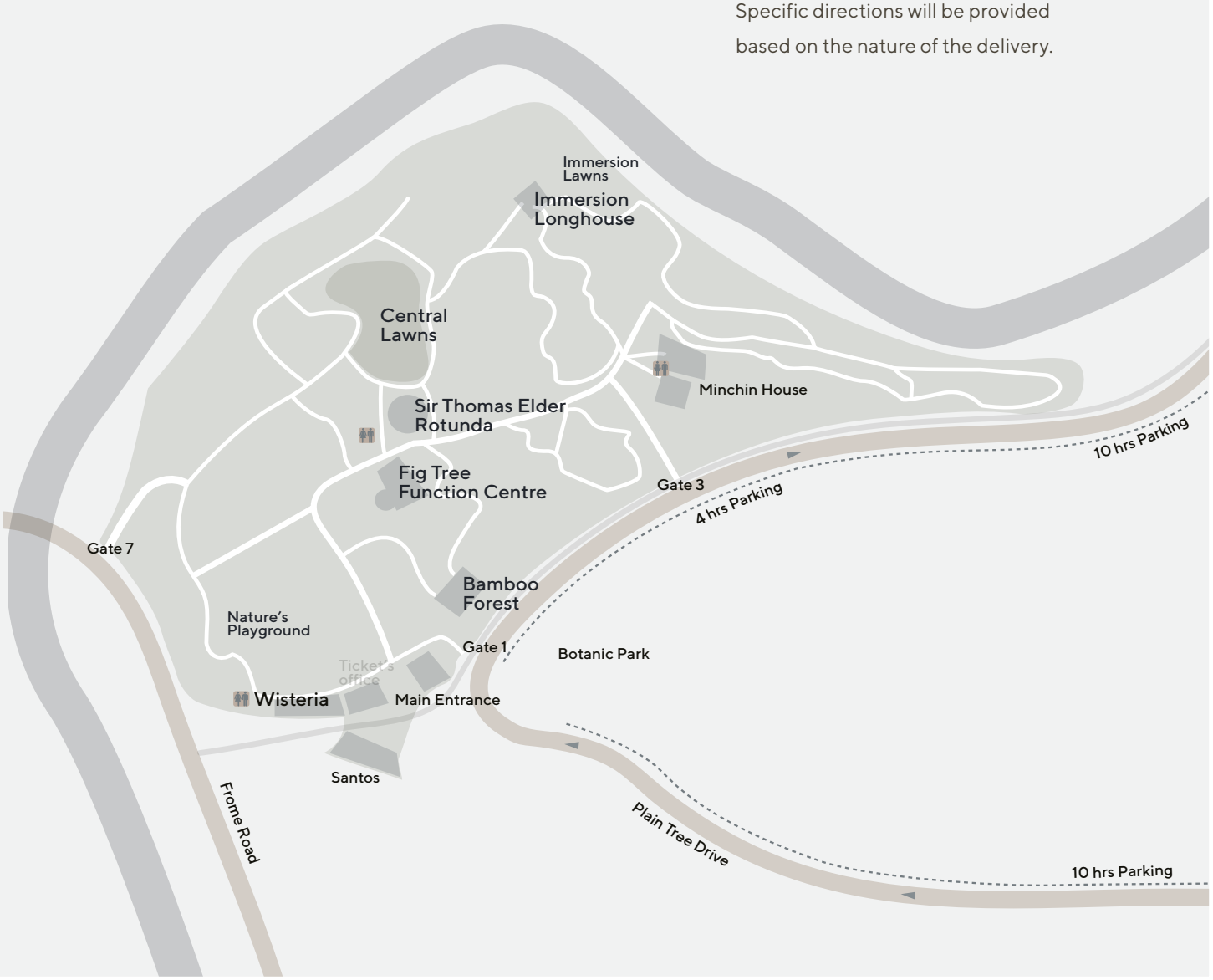
DIRECTIONS

FUNCTION ENTRY

Guests enter the via the Adelaide Zoo Main Entrance on Plane Tree Drive.

DELIVERIES

Deliveries are to be arranged in advance with Quality Events. Specific directions will be provided based on the nature of the delivery.



QUALITY EVENTS
ADELAIDE ZOO

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