



FUNCTIONS WITH
**QUALITY
EVENTS**

AT ADELAIDE ZOO

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Unique

FUNCTIONS

Thank you for considering Quality Events at Adelaide Zoo for your function catering.

Quality Events provides quality catering and event management to the multiple venues within Adelaide Zoo. We look after all your details from initial enquiry and ideas, to your menu selection and styling coordination.

Our venues are unique spaces that create the perfect environment for your function and have additional options for animal experiences.

We are passionate about locally sourced produce and South Australian wines, and we practice sustainability through our environmental practices, this is vital to our philosophy and is incorporated throughout Adelaide Zoo. Our extensive menu selection can be tailored to suit your taste-buds or to adapt to the style of your function.

Our award winning team have a passion for creating the perfect day for you and your guests, and are here to assist in every step of your event preparation. Contact us to discuss your ideas, we are here to provide you with assistance to make your ideas come to life!

The Quality Team xx

Conference

PACKAGES

We have carefully created these conference packages to include everything you need. Zoo entry is included as well as cold water and mints. Venue Hire is an additional cost (see page 17). Feel free to upgrade your packages, or how about adding on post conference drinks?

PACKAGE 1 - HALF DAY CATERING

(Minimum 20 People) (Maximum 5hr hire)

\$59 PER PERSON

Half day tea and coffee station

Half day fresh fruit juice

Morning or Afternoon Tea Break - Select 1 menu item

Lunch Break - Select 3 cold menu items

Fresh fruit platters

Zoo entry

PACKAGE 2 - FULL DAY CATERING

(Minimum 20 People)

\$79 PER PERSON

Continuous tea and coffee station

Continuous fresh fruit juice

Morning Break - Select 1 menu item

Lunch Break - Select 2 cold items and 1 hot dish

Fresh fruit platters

Afternoon Tea Break - Select 1 menu item

Zoo entry





Conference

MENU

BEVERAGES.....\$10PP HALF DAY -\$15PP FULL DAY

- Self serve tea and coffee station
- Orange and apple juice
- Assorted soft drinks

MORNING & AFTERNOON TEA.\$6.50PP PER ITEM

- Mixed sweet muffins
- Selection of freshly baked Danish pastries
- Home made apricot and almond cookies
- Lemon melting moments
- Croissants with ham and cheese

CONFERENCE LUNCH.....\$10PP PER ITEM

- Fresh baguettes with assorted filling*
- Wraps with assorted fillings *
- Potato and roast pumpkin frittata (V/GF)
- Broccoli and almond salad with a sour cream mustard dressing (V/GF)
- Panzanella salad with tomato, cos leaves and mozzarella (V)
- Butter chicken served with pilaf rice (GF)
- Stir fry vegetables and noodles (V/DF)
- Soup of the day*

OTHER OPTIONS.....\$8.50PP PER PLATTER

- Seasonal fresh fruit platter
- South Australian cheese platter with lavosh, nuts and fruit
- Antipasto selection with dips, olives, pickled vegetables and assorted breads

V = vegetarian VG = vegan DF = dairy free GF = gluten free

* Vegetarian, vegan, gluten free & dairy free options available

Breakfast

MENU

Minimum 30 adults - Breakfast menus

STAND UP BUFFET BREAKFAST

\$35 PER PERSON

Brewed coffee and tea

Fresh fruit juice

Selection of freshly baked Danish pastries

Seasonal fruit salad cups with yoghurt and granola

Crispy bacon and scrambled egg English muffins

PLATED HOT BREAKFAST

\$40 PER PERSON

Brewed coffee and tea

Fresh fruit juice

Seasonal fresh fruit platter

Selection of freshly baked Danish pastries

Scrambled eggs, crispy bacon, Swiss brown mushroom's, roasted tomato on toasted sourdough bread

OPTIONAL EXTRAS

\$6.50PP PER ITEM

Croissants with ham and cheese

Toast with preserves and Beerenberg marmalade

Smoked salmon bagels with chive sour cream

Individual chia, maple and coconut pudding



BBQ

MENU

Minimum 30 adults - BBQ menus

STANDARD BBQ

\$35 PER ADULT / \$20 PER CHILD (Under 10yrs)

Fresh green leaf salad (VG/GF)

Coleslaw salad (VG/GF)

BBQ beef sausages (GF/DF)

Locally sourced beef patties (GF/DF)

Mixed vegetable crumbed patties (V/GF)

Grilled caramelised onion (VG/GF)

Crusty bread, butter and condiments (GF options available)

GOURMET BBQ

\$55 PER ADULT / \$30 PER CHILD (Under 10yrs)

Broccoli and almond salad with a sour cream mustard dressing (V/GF)

Panzanella salad with tomato, cos leaves and mozzarella (V)

Italian herb gourmet sausages (GF/DF)

Indian spice rubbed grilled chicken thigh (GF/DF)

Worcestershire and Dijon marinated minute steak (GF/DF)

Sweet paprika and lemon grilled prawn tails (GF/DF)

Vegetable crumbed patties (V/DF)

Thyme and garlic roasted potatoes (VG/GF)

Grilled caramelised onions (VG/GF)

Crusty bread, butter and condiments (GF options available)

V = vegetarian VG = vegan DF = dairy free GF = gluten free



Sit Down

MENU

ENTREE

Tuna tartare, avocado wasabi mirin puree, pickled enoki, daikon, fried wild rice (GF/DF)

Grilled Spencer Gulf prawn tails, aged chorizo, romesco sauce, shaved fennel citrus salad (GF/DF)

Pork belly, red cabbage, nam jim slaw, Korean chilli mayonnaise (GF/DF)

Shaved prosciutto, rosemary confit tomato, truffled mozzarella, wild rocket, sourdough croutons, balsamic glaze

Roasted duck breast, brandy fig puree, roasted walnut pear salad, honey mustard lavender dressing (GF/DF)

Pumpkin carpaccio, sage oil, pickled onion, rocket, pepitas, tahani honey dressing (VG/DF/GF)

MAIN

Panfried barramundi fillet, yellow curry, coconut jasmine rice, steamed Asian greens, fried shallots (GF/DF)

Brie stuffed roasted free range chicken breast, soft polenta, smoked tomato, roast capsicum chutney, kalamatta olives (GF)

Baked salmon, braised fennel, saffron new potatoes, white wine parsley veloute

Chermoula roasted lamb rump, chickpea hummus, honey roasted sesame carrpts, pomegranate molasses (GF/DF)

MSA beef fillet, roasted pumpkin puree, thyme roasted new potatoes, charred brocolini, Shiraz jus (GF) **(Plus \$5.00pp)**

Tumeric roasted cauliflower, curried spinach sauce, mint, coriander and red onion salad, fried shallots (VG/GF/DF)





DESSERT

Chocolate and fig brownie, Frangelico chocolate sauce and vanilla bean ice cream (GF)

Pavlova, cointreau drunken strawberries, double cream (GF)

Rose and cardamom panna cotta, glazed orange pistachio praline

King Island smoked cheddar, quince paste, muscatels and lavosh

Strawberries and cream in brandy snap basket, vanilla bean ice cream, berry coulis (GF)

Poached seasonal fruit, lemon sorbet (VG/GF/DF)

CHILDREN'S MENU \$35PP (Under 10yrs)

All meals served with vanilla bean ice cream, soft drink and juice

Chicken nuggets with chips and salad

Fish fingers with chips and salad

Penne napolitana pasta

SUPPLIER'S MENU \$35PP

Hot main meal as per function menu

Soft drinks and juice

V = vegetarian VG = vegan DF = dairy free GF = gluten free

Sit Down

PRICING & NOTES

Minimum 30 adults

2 COURSE SET MENU \$55pp

3 COURSE SET MENU \$70pp

ADDITIONALS

\$20 per person for 30mins pre-dinner canapes - chef selection
4 selections.

\$5 per person per course to add an additional menu item to be
served alternatively.

\$10 per person per course to add an additional menu item to
be served as a choice.

\$5 per person additional when choosing beef main course.

\$20 per table (10pax) to add seasonal vegetables to share.

DIETARY REQUIREMENTS

All dietary requirements will be catered for independently with
menu items determined by our Head Chef and based around
the ingredients in your menu. A \$10per diet fee may be charged
based on the nature of the diet/allergy. If the list of dietary
requirements exceeds 20% of the total guest list, a \$10 per diet
fee will apply (eg. 21 pax out of 100 pax). Alternatively the client
can select a menu to suit dietary needs.



Cocktail

MENU

Cocktail parties with canapés are perfect for an evening designed for maximum mingling. Our team circulate and serve your guests a selection of delicious canapés

COLD CANAPES

- Caramelised onion and thyme tartlets with feta (V)
- Tuna tartare tacos (DF)
- Confit tomato and basil bruschetta with extra virgin olive oil (VG/DF)
- Grilled Spencer Gulf prawns with Korean chilli mayonnaise (GF)
- Prosciutto, bocconcini with balsamic molasses (GF)
- Roast beef en crouete with cornishons and horseradish cream

HOT CANAPES

- Mini margherita pizza (V)
- Eggplant and avocado chips with guacamole (VG)
- Vegetable spring rolls with sweet chilli dipping sauce (VG)
- Balinese chicken satay with peanut sauce (GF)
- Harrissa spiced lamb kofta with honey yoghurt sauce (GF)
- Roasted pumpkin porcini arancini with tomato chutney (V)
- Fried cauliflower and broccoli pakoras (GF/DF/VG)

V = vegetarian VG = vegan DF = dairy free GF = gluten free



Cocktail

PRICING & MENU

CANAPES PRICING

Minimum numbers for cocktail catering is 30 adults. Serves approx. 6pc / per person / per hour.

Option one

2 hour service

Select 3 cold and 3 hot canapés

\$55 PER PERSON

Option two

3 hour service

Select 4 cold and 4 hot canapés

Select 2 substantial menu items

\$85 PER PERSON

SOMETHING MORE?

Choose from the selection of substantial canapés, sliders, platters and desserts for something a little more.

Substantial canapes \$8.50pp. per item

Roasted pork sliders with Asian slaw and Korean chilli mayo

Cheeseburger sliders with tomato chutney

Butter chicken with fragrant basmati rice (GF)

Chickpea masala with saffron rice (VG/GF)

Crumbed fish and chips with dill and lemon aioli

Platters \$8.50pp. per item

South Australian cheese platter with lavosh, nuts and fruit

Antipasto selection with dips, olives, pickled vegetables and assorted breads

Seasonal fresh fruit platter

Desserts (Select 3) \$12pp.

Chocolate mousse with cointreau marinated strawberries

Cardamom and rose panna cotta

Passionfruit cheese cake

Chocolate and fig brownie with walnuts (GF)

Macaroon (GF)

V = vegetarian VG = vegan DF = dairy free GF = gluten free



Beverage

PACKAGES

Choose from our carefully selected beverage packages. All packages include soft drinks and juice. Prices are calculated per person, per hour.

BRONZE PACKAGE

Winery Road Brut Cuvee,
Tomich Sauvignon Blanc, Tomich Shiraz,
Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

SILVER PACKAGE

Schild Estate Sparkling Pinot Noir Chardonnay
Barristers Block Sauvignon Blanc
Schild Estate Shiraz
Hahn Super Dry, Hahn Premium Light, Hills Apple Cider

GOLD PACKAGE

Pike and Joyce Sparkling Pinot Noir Rose
Chalk Hill Moscato
Barristers Block Sauvignon Blanc
Schild Estate Shiraz
Heineken, Hahn Super Dry, Hahn Premium Light,
Hills Apple Cider

	2 HRS	3 HRS	4 HRS	5 HRS
BRONZE	\$30.00	\$36.00	\$42.00	\$48.00
SILVER	\$36.00	\$42.00	\$48.00	\$54.00
GOLD	\$42.00	\$48.00	\$54.00	\$60.00

SOFT DRINK AND JUICE PACKAGE

\$17.00	\$22.00	\$27.00	\$32.00
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Beverage

LIST

	REGION	GLASS	BOTTLE
SPARKLING			
Winery Road Brut Cuvee	Currency Creek	\$8.00	\$35.00
The Lane 'Lois' Sparkling	Adelaide Hills	-	\$51.00
Schild Estate Chardonnay Pinot Noir	Barossa	\$11.00	\$48.00
Pike & Joyce Pinot Noir Rose	Adelaide Hills	-	\$60.00
WHITE WINE			
Chalk Hill Moscato	McLaren vale	\$8.50	\$38.00
Jeanneret Big Fine Girl Riesling	Clare Valley	\$10.00	\$45.00
Tomich Hill Red Label Sauvignon Blanc	Adelaide Hills	\$8.00	\$35.00
Barristers Block Sauvignon Blanc	Adelaide Hills	-	\$47.00
Geoff Merrill 'Georgie May' Chardonnay	McLaren Vale	-	\$50.00
ROSÉ WINE			
Paracombe Rose	Adelaide Hills		\$45.00
RED WINE			
Pike & Joyce 'Rapide' Pinot Noir	Adelaide Hills	\$11.00	\$48.00
Sons of Eden 'Kennedy' GSM	Barossa Valley	-	\$50.00
Aramis 'White Label' Cabernet	McLaren vale	\$9.00	\$40.00
Tomich Hill Barrel Reserve Shiraz	Adelaide Hills	\$8.00	\$35.00
Schild Estate Shiraz	Barossa Valley	-	\$52.00
BEER			
Corona, Heineken, , Hahn Super Dry, Coopers Pale Ale, Hills Apple Cider, Hahn Premium Light, Peroni 0%			\$9.00
SPIRITS WITH MIXER		\$10.00	
SOFT DRINKS & JUICE			
Assorted Soft Drinks, Soda Water, Orange and Apple Juice		\$4.00	



Unique

VENUES

Our venues are set amongst the magnificent landscaped gardens and captivating animals at Adelaide Zoo.

We offer a wide range of unique venues where you can experience an unforgettable function amongst the wildlife.

Our extensive range of venues include options for animal experiences where you can create an experience your guests will never forget.

Explore some of the unique venues we offer...

SIR THOMAS ELDER Rotunda

The Sir Thomas Elder Rotunda is one of Adelaide's most unique venues. With a 360 degree view of the picturesque gardens and sounds of the animals at night. It's the perfect venue for celebrations, corporate dinners, cocktail events, Christmas parties and social family gatherings.

DJ, acoustic and band entertainment are permitted in this outdoor venue, we just ask you speak with our friendly team prior to securing your supplier.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers and a wireless microphone are available if required.

Capacity

250 Standing

150 Seated

130 Seated with space for dancing

Venue hire \$700

Available to hire from 8am - 12am



Fig Tree

FUNCTION ROOM

The Fig Tree Function Room is a beautiful space boasting natural light and lush garden views. Enjoy any occasion in this highly versatile indoor venue. The central location within the zoo grounds creates a great opportunity for your guests to explore the zoo during your day event or conference breaks. Fig Tree is the perfect function venue for dinners, cocktails, conferences & social events.

DJ, acoustic and band entertainment are encouraged for this indoor venue, otherwise feel free to bring along your own music to play through our speakers.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Speakers, projector with screen, lectern and a microphone (on cord) are available if required. For lapel microphone, stage, handheld microphone etc this needs to be hired in.

Capacity

150 Standing cocktail

100 Seated banquet

80 Seated banquet with dance space

120 Theatre style

56 Cabaret Style

26 Boardroom or U Shape

Venue hire \$500 or \$700 Fri - Sun
Available to hire from 8am - 12am



Immersion

LONGHOUSE

Surrounded by the stunningly charming Asian rainforest, host your function in Immersion Longhouse, right next to the Sumatran tiger and orangutan exhibits. This undercover outdoor venue is constructed out of natural materials that blend with the garden environment.

Begin your function with sunset pre-dinner drinks or stay on for the night for a cocktail party or intimate dinner. This function space is sure to make an impression when coupled with a tiger feed.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iphone music is permitted.

Capacity

120 Standing (entire venue)

70 Standing (undercover)

45 Seated undercover (conditions apply)

Venue hire \$600

Tiger feed +\$400

Catering staff +\$250

(food and drinks additional)

Available to hire outside Zoo hours from 7am - 9am or from 5pm - 11pm



Bamboo

FOREST

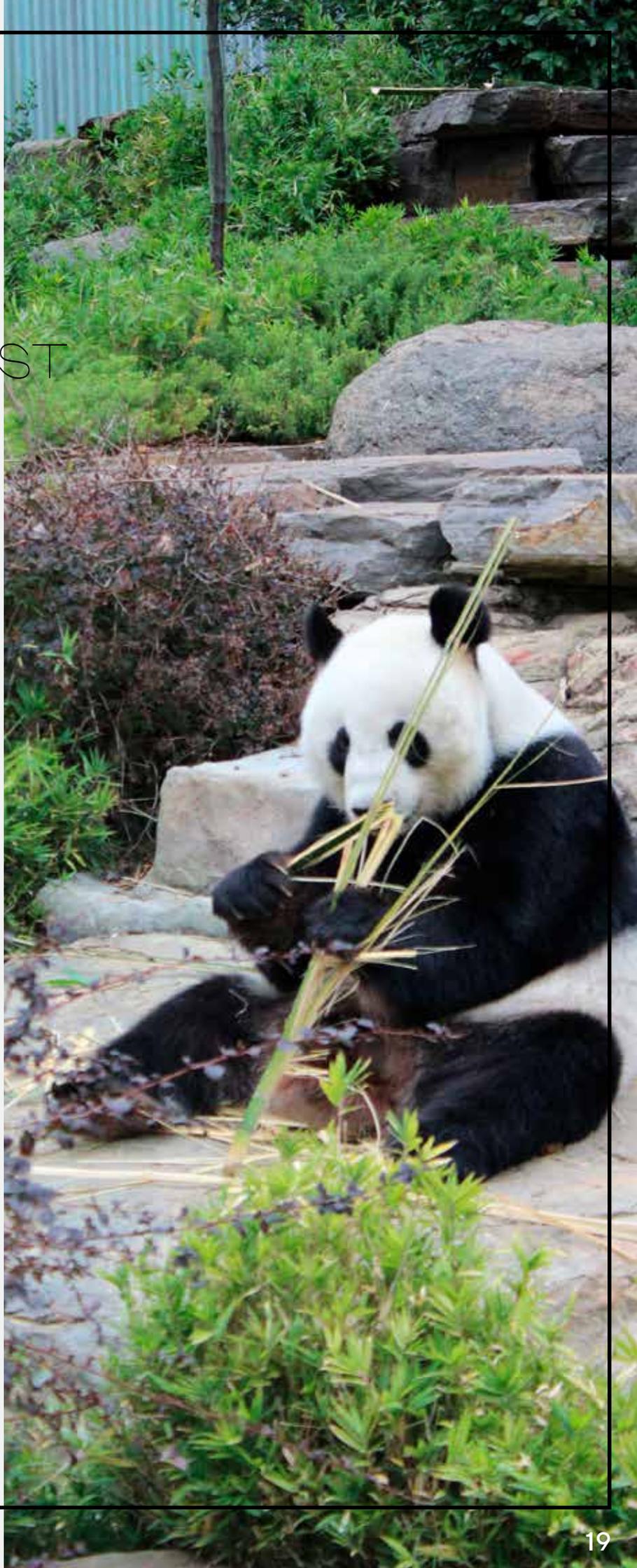
Your guests will be talking about your event for years to come after a breakfast, pre-dinner drinks or dinner with Wang Wang and Funi. A unique opportunity to wine and dine with the only giant pandas in the Southern Hemisphere.

Venue hire includes furniture, white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Back ground music such as a small acoustic band or iphone music is permitted.

Capacity

250 Standing (undercover)
90 Seated (conditions apply)
500 Standing (entire venue)

Venue hire from \$2000
Includes host & panda keeper talk
Available to hire from 5pm



Central

LAWNS

This stunning outdoor venue is uniquely situated in the heart of Adelaide Zoo. This space is our most flexible venue for your unique function. Enjoy the sounds of the wildlife and lush scenery at your breakfast, cocktail event, dinner or family day.

DJ, acoustic and band entertainment are permitted in this outdoor venue, we just ask you speak with our friendly team prior to securing your supplier.

Venue hire includes white linen table cloths and napkins, crockery, cutlery, glassware and required staffing. Furniture hire may be an additional cost depending on requirements. Marquee and AV/Sound hire is an additional cost.

Capacity

250-1000 standing

150-500 Seated

Venue hire from \$2500
Available to hire outside
of Zoo hours from
7am - 9am or from 5pm - 12am



Natures

PLAYGROUND

Located adjacent to Wisteria Cafe this beautiful and functional venue has something for everyone. With room to entertain both children and adults this space is a favourite for corporate fun days and parties. BBQ events work really well here.

DJ, acoustic and band entertainment are permitted in this outdoor venue, we just ask you speak with our friendly team prior to securing your supplier.

Venue hire includes white linen table cloths and napkins, furniture, crockery, cutlery, glassware and required staffing.

Capacity

400 Standing

100 Seated (undercover)

Venue hire from \$1000

Available to hire outside

of Zoo hours from 5pm - 8pm





Animal

EXPERIENCES

TIGER FEED

You'll never get closer than this to the world's ultimate predator, our Sumatran Tiger. One of our tigers will be fed, in Immersion Longhouse, giving you and your guests the perfect opportunity to see the tiger in action! If desired, the Tiger Keeper can also come out to mingle with your guests and share their stories and information about these incredible animals.

COST \$1000 (food and drinks additional cost) (includes Immersion Longhouse venue hire).

GIRAFFE FEED

Start your night with pre-dinner drinks at the Giraffe enclosure and come face-to-face with the world's tallest living mammal as they wrestle a carrot from your hands!

Giraffe feeding is available for up to 10 guests while the rest of your guests can watch along side the meerkats.

COST \$750 or \$1000 with staff to cater (food and drinks additional cost) (includes 1 hour venue hire).

WILD WALK

Take a walk on the wild side with a personal informative guided tour of the zoo with our knowledgeable volunteers. Enjoy the unique atmosphere of the zoo and bask in the sights and sounds this provides. Tours take approximately 1 hour, with 1 guide for every 10 people. \$7 per person is required with final numbers confirmed 14 days prior to the event.

\$7 PER PERSON (plus admission if applicable)

7 days a week during daylight savings hours only.

Last tour available at 7:00 pm



TERMS & CONDITIONS

Quality Events takes pride in preparing a professional, high quality functions to suit your needs and ensure a successful event. To achieve this we have several terms and conditions in place to ensure the smooth preparation and running of your event.

Admission to Adelaide Zoo

Admission prices for day time functions (between 9.30am - 5pm) apply to all guests attending the function, discounted rates may apply. Zoo tickets must be pre purchased for the entire group. Anticipated guest numbers are to be advised at time of booking confirmation. You must confirm the final number of guests for the event no later than 14 days prior to the function.

Tentative Bookings

All tentative bookings are held for 14 days. After 14 days the tentative booking will be automatically cancelled and re-released for sale. Quality Events will take no responsibility if confirmations or deposits are late and the space has been reallocated.

Confirmation of Booking

To confirm a tentative booking, a Quality Events Confirmation Booking Form and Terms and Conditions must be completed, signed and returned. In addition, to secure the booking a non refundable deposit is payable equivalent to 15% of the estimated value of the event is payable, or \$1000 whichever is higher. Bookings are only confirmed once the booking form and deposit is received and approved. Payments can be made via cash, credit card or cheque to Quality Events or direct debit. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

Change of Date / Cancellations

Should the hirer need to change the date of their function, Quality Events will use reasonable endeavours to accommodate such a change, pending availability. Changes need to be requested in writing to the Function Sales Manager. Any moneys paid will be transferred to the new date. In the regrettable situation that the client needs to cancel their function, this must be held on the originally planned date, an alternate date can be arranged. Alternatively, moneys paid can be used as a credit towards a future event, occurring within 12 months of the originally scheduled date of the cancelled function. No deposit refunds will be issued. Quality Events and ZoosSA will not be liable for any loss or damage experienced by the hirer as a result of the unavailability of the venue.

Covid 19 Clause

If the booking is cancelled by either party, at any time due to the event not being permitted in the form originally planned under any State or Federal Government law, regulation or direction in force at the time of the event relating to the COVID-19 pandemic, Quality Events will retain the deposit to use towards a new event date. If a new event date is not achievable then Quality Events will retain the deposit yet return any other payments that may have been made to the client.

Arrival Time for Guests and Organisers

Due to zoo policy and security, it is not possible to open gates early for guests before the agreed arrival time. Organisers needing to arrive early must arrange a time with the Function Manager. Please take this into consideration.

Final Numbers / Final Event Details

Final numbers are required 14 days prior to your event at which stage an invoice will be created representing the minimum cost of your event. Minimum numbers may be set for your event which will need to be adhered to, unless otherwise discussed with the Quality Events Function Manager. Refunds for a drop in guest numbers will not be provided once this invoice has been issued. All other event details including dietary requirements, floor plan, seating arrangements, menu selection, run sheet and supplier information is due 14 days prior to your event. In the event you are late in providing this information, a late fee may be charged

Menu Selection / Dietary Requirements

Menu selections and a list of dietary requirements are required 14 days prior to the event. Quality Events reserves the right to change or withdraw items from the menu and replace with a suitable alternative if required. While Quality Events make best efforts to cater for dietary requirements and food allergies, Quality Events cannot guarantee that meals provided are to exact specifications. If dietary requirements and food allergies are of a serious nature, we recommend guests provide their own meals. A \$10 per diet fee may be charged based on the nature of the diet/allergy. If the list of dietary requirements exceeds 20% of the total guest list, a \$10 per diet fee will apply (eg. 21 pax out of 100 pax). Alternatively the client can select a menu to suit dietary needs.

Payment

Your full invoice will be issued 14 days prior to the event once final details and final numbers have been received. Full payment is required 7 days prior to the event; this will represent the minimum cost for the event. Additional charges incurred during the event must be paid in full at the conclusion of the event or 7 days after an invoice is issued. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

Noise

Any function held at Adelaide Zoo must abide by the requirements of the Environmental Protection (noise) Policy, 2007 (SA) as well as those limits set out by Zoos SA. The client is not permitted to use any audio equipment or musical instrument at a volume, or behave in a manner that is likely to disturb any animals or cause offence or disruption to other guests. Each venue has varying restrictions with a maximum volume in any one area set at 90dB. Variance in restrictions are set with special regard to the animals within the direct vicinity of the function area. Speakers and acoustic music are permitted in most areas, with some exceptions. DJ's and bands are only permitted within the Rotunda and Conference Centres. Details of planned entertainment must be coordinated with and approved by Zoos SA's and Quality Events prior to confirming with the entertainment supplier. Cultural drumming is not permitted on the grounds of Adelaide Zoo.

Public Holidays

Quality Events charge a surcharge for events held on a public holiday, please request a quotation of your event. A minimum spend will apply for public holidays. Surcharge is raised based on final numbers provided before the event. The surcharge is in addition to all other charges.

Responsible Service of Alcohol

Under the liquor licensing laws, our staff is under an obligation to ensure your guests do not become intoxicated. Quality Events reserve the right to refuse service of alcohol to intoxicated persons or disorderly patrons. These patrons may be asked to leave the premises. Quality Events is not permitted to serve alcohol to minors and therefore request the right to request suitable identification where necessary. Quality Events have a duty of care to staff and patrons and will act accordingly. BYO alcohol is not permitted on Zoo grounds unless by prior arrangement with Quality Events.

Installation and Dismantling of Infrastructure, Decorations and Hire Equipment

All infrastructure, decorations and hire equipment are the responsibility of the client and are to be set up and dismantled in accordance with all health and safety codes of the Adelaide Zoo and Safe Work Australia. Any person or external supplier working with function infrastructure, decorations or other equipment may need to supply proof of Indemnity Insurance. Quality Events and Adelaide Zoo will take no responsibility for any injury sustained during these activities. It is the responsibility of the client and associates to conform to all related sections of the South Australian Occupational Health, Safety and Welfare Act, 1986. The Quality Events Function Coordinator must approve all activities, decorations, equipment and timing of installation prior to the event as some restrictions apply. Please note, there is no loan equipment available on premises to be used for hanging decorations, your own equipment is to be provided.

Decorations

Zoos SA does not allow the use of disposable decorative items or confetti such as balloons, glitter, scatters, paper confetti, party poppers, straws, plastic plates, plastic cutlery and plastic cups within the Zoo due to the potential risk to animals. Rose petals and bubbles are permitted for wedding confetti on the Central Lawns. All decorations are to be approved by Quality Events and ZoosSA. Smoke machines, fire/pyrotechnics and other special effects are not permitted within Zoo grounds. If metropolitan or country fire services respond to an alarm which has been set off by the unauthorised use of any of the aforementioned items, or by the wilful misconduct of a person relating to the function, the hirer will be liable for any associated charges

Deliveries and Storage

Quality Events must be notified of all expected deliveries and must be clearly labeled for the intended event. Vehicle access is not permitted within Adelaide Zoo during operating hours (9.30am - 5pm). Deliveries which require vehicle access onsite must only occur outside these times with prior arrangement with Quality Events. Quality Events does not have storage facilities therefore all goods must be collected at the conclusion of the event. Quality Events is not responsible for the loss or damage of any goods. Please note if supplier bump in and bump out times fall on weekends and out of office hours, this may incur an increased delivery fee. Any hire and delivery fees are payable by the client.

Responsibility and Damages

The client indemnifies Quality Events and the Zoo in respect of any injury, damage or loss suffered by it in connection with: (a) any negligence of the client or the client's invitees, agents or persons associated with the event; or (b) any wilful misconduct of the client or the client's invitees, agents or persons associated with the event.

The client's liability under this clause will be reduced by the extent to which any loss, claim, demand, action, suit, proceeding or expense is caused by the negligent act or omission of Quality Events or the Zoo. All costs will be covered by the hirer should alarms be set off during hire hours, inclusive of set up/pack down.

Security

It is a requirement of Zoos SA, Zoo security guards be present at any after hours events. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. Zoo Security may be required for day time events where alcohol is being served. For such functions it is a requirement that security guards are present at the cost of the hirer. Prices vary depending on location time frame and size of function. Security is required to start half hour before and half hour after the completion of the event. Unless otherwise arranged, access to anywhere other than the agreed venue is not permitted, therefore admission charges are not applicable. If the event runs past the agreed finish time, additional security charge will apply. Minimum call out is 3 hours. Security charges are \$55 per guard per hour, higher rates will apply for public holidays.

Prices

Prices listed in Quality Events brochures are correct upon publication, however they are subject to change without notice to cover unforeseen variations in cost or market fluctuations. We will do our utmost to ensure that prices are consistent with information provided. Prices quoted include GST. All events require a minimum spend on food and beverages, which will be indicated within your quote and upon booking. These minimum spends will need to be adhered to unless otherwise discussed with the Quality Events Function Manager. Minimum spends are variable.

Zoo Access / Vehicle Access

Unless alternative arrangements are made, access to the function/event will be via the Adelaide Zoo main entrance located on Plane Tree Drive, off Hackney Road. If it is an after-hours function, this gate will be opened by Zoo security at the agreed time of arrival and departure of your guests. These scheduled times can only be altered with prior arrangement with Quality Events.

Zoo Operating Hours

In hours functions are defined as functions being held during normal operating hours of The Adelaide Zoo being 9.30am to 5.00pm seven days a week. All daytime functions must be finished by 4.45pm and guests exited the Zoo by 5.00pm due to zoo policy. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. For such functions it is a requirement that security guards are present at the cost of the hirer.

Weather Protection

Quality Events will not guarantee alternative locations to events booked in outside venues. Should the hirer be concerned about the impact of inclement weather, booking a back-up venue or possibly marquee hire is recommended.

Animal Management/Experiences

There is an Animal Management/Experiences Protocol set for each animal within Adelaide Zoo, therefore certain restrictions may be placed on functions and such restrictions may depend on the timing and location of a function. Quality Events and Zoos SA hold the right to cancel a pre-booked venue hire, function or animal experience, at times with minimal notice, should the health or wellbeing of the animal(s) be at risk. Adelaide Zoo is a unique function setting where the wellbeing of the animals is of highest priority. Restrictions on decorations, noise, etc are in place to ensure the safety and wellbeing of our animals is maintained. The Zoo is a quarantine area. No persons are permitted to bring animals into the Zoo or associated venues. Zoos SA is unfortunately unable to allow assistance/service animals on site due to federal quarantine restrictions. Temporary accommodation for assistance dogs can be provided; however, it is recommend leaving service animals at home. Zoos SA recommends guests visit with others who can assist them during their visit.

Smoking

Smoking is not permitted within the grounds of the Adelaide Zoo. For functions held during zoo operating hours, guests can obtain a pass-out from gates staff to access cigarette bins which are available near the roadside. An exemption may be provided upon request for after-hours functions, where smoking may be permitted in designated areas only. These policies need to be adhered to at all times and guests who refuse to comply may be escorted out from Adelaide Zoo grounds.

Cleaning

General cleaning is included in the cost of the function. Additional charges will occur if excess cleaning is deemed necessary. All hired equipment must be returned clean or a fee will be charged. Any loss, damage or theft to hired equipment will be subject to full replacement cost.

Zoo Access / Vehicle Access

Unless alternative arrangements are made, access to the function/event will be via the Adelaide Zoo main entrance located on Plane Tree Drive, off Hackney Road. If it is an after-hours function, this gate will be opened by Zoo security at the agreed time of arrival and departure of your guests. These scheduled times can only be altered with prior arrangement with Quality Events.

Public Areas

The Adelaide Zoo has many common areas. Exclusive use of these areas is not guaranteed unless otherwise confirmed in writing. Booking an event does not guarantee automatic access to all areas of the zoo. Set areas will be determined within the booking and zoo animal experiences can also be organised as part of the booking.

Advertising, Signage and Sponsorship

The Hirer must obtain prior written approval for any advertising of the event/function or signage or other promotional material. Zoos SA may withhold such approval if it is deemed to conflict with the interests of or causes detriment to Zoos SA or any associated sponsor. Zoos SA reserves the right to remove signage or other promotion which is not in accordance with this clause without notice to the Hirer. No signage is to be nailed or screwed into any existing infrastructure, or cause damage to any property of Zoos SA.

Proper Conduct

The client, and their guests, must conduct themselves in a safe and orderly manner and in accordance with applicable laws and industry standards. The hirer agrees to pay the cost of any necessary repairs to property and replacement of stolen or damaged goods (at full replacement cost) caused by any guest in attendance, within 14 days of demand. We reserve the right to restrict entry to either Zoos SA property and to remove any person from the Venue where we are of the reasonable opinion their behaviour is objectionable, dangerous, improper or unlawful.

Emergency Evacuation

Any authorized representative of Zoos SA has the authority to evacuate all patrons from the Zoo grounds and catering areas should it be deemed that an emergency situation exists or the safety of patrons is at risk.

Overtime

Evening events that extend beyond the agreed finish time will be charged a fee of \$5 per person per hour or part thereof based on the final number of the event. No extension beyond 12.00am. To assist with agreed finish time alcohol service will cease a 30mins before the conclusion of the event.

Fire Ban and Zoo Closure

In the instance that Adelaide Zoo must be closed due to catastrophic weather conditions, private functions may not be hosted on site. In this instance, the hirer will be refunded the full amount of their function or offered to an alternate date to hold their function with any moneys paid transferred over to the new date.

Laws and Liability

Quality Events and Zoos SA hold the right to give any direction to the Hirer or its Associates (which shall be complied with) which in reasonable opinion is necessary to protect the safety, security or reputation of Quality Events and Zoos SA, its staff and animals. If the Hirer does not comply, Quality Events hold the right to cancel an event without liability. At no time will Quality Events or its staff commit any act that is illegal or offensive, nor can any such act breach any statutes, by laws, orders, regulations or other provisions having the force of the law including but not limited to Zoos SA's and Quality Events' liquor license obligations.

Photography

Zoos SA and Quality Events has the right to use any images taken or acquired, plus reference any event within Adelaide Zoo in any manner, for promotional or sales activity. This can occur without the consent of the client or representatives. Please advise the Quality Events team if you would not permit images of your function to be used for this purpose.

Car Parking

Adelaide Zoo does not provide for any onsite parking. Parking is available along Plane Tree Drive, off Hackney Road, which is managed by The Botanic Gardens. Fees are incurred from Monday to Saturday 8.00am - 6.00pm. After 6.00pm Monday to Saturday and all day Sunday is free. It is the responsibility of all guests that they bring sufficient money (coins or credit card) to ensure that the appropriate fees are paid and that the purchased parking tickets are displayed. Quality Events and Adelaide Zoo take no responsibility for any fines incurred. Additional parking is available on War Memorial Drive, Victoria Drive and Hackney Road.

Media and VIP guests

Please advise us if VIPs or the media will be attending your function. It is policy of the Zoos SA that media is hosted by a zoo representative and this needs to be arranged prior to the day of the event.

Recovery Costs

In the event that Zoos SA or Quality Events incurs any further costs (including legal costs), expenses or disbursements in recovering any debt due by you to Zoos SA or Quality Events, then you agree to reimburse such costs, expenses and disbursements to Zoos SA or Quality Events.

Adelaide Zoo General Conditions of Entry

At Adelaide Zoo we endeavour to provide exhibits that complement the animals and vegetation in our collection. Please be aware that there are a number of water filled areas. Children must be supervised by an adult at all times, particularly in the contact areas. Please do not seat your children on or allow them to climb barriers.

Visitors enter the Zoo at their own risk and choose to do so under these conditions. No liability for loss, injury or damage will be accepted.

A visitor must enter via a public entrance and pay the entrance fee applicable.

There will be no refunds due to inclement weather, animals resting, animals sleeping or exhibits closed. If the Zoo is closed to the public because of an act of war or terrorism or the forces of nature or by any event outside of the control of the Zoo then refunds shall be at the Zoo's absolute discretion. The service charge is not refundable. If a refund is available it will only be made if the ticket holder surrenders the ticket to RZSSA within 28 days.

No tickets will be exchanged or substituted after purchase.

The Zoo is a quarantine area. A guest is not permitted to bring into the Zoo any animal, animal costumes, plastic straws, balls, balloons, bicycles, scooters, skateboards, roller blades or similar apparatus, alcohol or illegal substance. Visitors must be prepared to allow their bags to be checked on request by Zoo/security staff.

A visitor is not permitted to use any audio equipment or musical instrument at a volume likely to disturb any animal, or behave in a manner that is likely to cause offence or disruption to other guests.

A visitor is not permitted to touch or interfere with any animal or vegetation, rocks, stones, sand or similar, feed any animal other than those specified and only with the animal food sold at the Zoo, throw any object, climb on, damage or deface any structure or signage, or litter. Do not allow any objects to fall into or enter enclosures.

While visitors are welcome to take photographs or film for personal use they are not permitted to use it in a commercial capacity, without the written consent of the Adelaide Zoo.

Visitors may have their photograph taken on entry or by a roving photographer. Visitors must clearly indicate if they do not wish to be photographed.

A visitor is not permitted to enter or remain outside public hours or enter any non-public area or exhibit.

All visitors must abide with any other conditions displayed in Zoo grounds or communicated by Zoo staff. The Zoo retains the right to deny access and/or eject visitors who are being a public nuisance, acting recklessly or failing to observe directions from Zoo/security staff, or any Zoo signage. The decision to deny access and/or eject any visitor is made at the absolute discretion of Adelaide Zoo.

Adelaide Zoo has the authority to close the Zoo or any part thereof, including any animal exhibit or show, at any time for reasons of adverse weather, equipment failure, maintenance and construction, or in the interest of safety and will not be liable for any loss or expense incurred by a guest as the result of such closures.

Adelaide Zoo is a Smoke Free site. Smoking is prohibited within the confines of all Zoo buildings and outdoor areas. Please ensure you obtain a pass out from the Visitor Centre if you wish to leave the Zoo for the purpose of smoking.

Visitors are advised to wash their hands after feeding animals in the Farmyard Contact Area.

The right is reserved to remove animals from display for any reason, vary the advertised programs, seating arrangements and audience/visitor capacity.

The late arrival of any booking may result in non-admittance.

If you have already purchase your ticket and do not agree with any of these conditions, then please ask for an immediate refund and leave the Zoo entrance area prior to entering the Zoo.



Map

ADELAIDE ZOO

DIRECTIONS

FUNCTION ENTRY

Guests enter the via the Adelaide Zoo
Main Entrance on Plane Tree Drive.

DELIVERIES

Deliveries are to be arranged in
advance with Quality Events.
Specific directions will be provided
based on the nature of the delivery.





Adelaide Zoo

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